

Simplyhealth choose Hydra

Simplyhealth

Simplyhealth has been a healthcare provider for nearly 140 years and was named Best Health Related Insurer at the 2010 Personal Finance Awards. As a result of the increasing number of projects that Simplyhealth is required to deliver, it has chosen Hydra as the Programme Management tool to assist in managing and delivering these projects.

Simplyhealth's mission has always been to provide people with [affordable healthcare](#), whatever the financial climate. As the UK's biggest cash plan provider and a significant player in the private health insurance and mobility markets, Simplyhealth aims to provide class-leading customer service.

Sanjay Gandhi, Operations Director of Hydra, commented "We are proud to be associated with Simplyhealth – the 'Healthcare provider that can be bothered'. Choosing Hydra will enable Simplyhealth to continue to deliver their high customer standards whilst increasing the volume of projects."

"Deliver projects efficiently"

The key objectives of the Simplyhealth Project Office included a reduction of PO admin time by at least 40%, whilst simultaneously improving the information for budget, schedule and RAG reports, key to the improvement of communication with stakeholders. The quality of realistic project management and resource control provided by Hydra also appealed to Simplyhealth, with resources able to provide an all-important feedback loop to ensure continuous update and review of project plans.

"Easy to use and update"

The flexible nature of Hydra has allowed Simplyhealth to adapt usage to the needs of the individual projects. The integrated nature of the solution means that project plans are consistently maintained. Where appropriate, plans are published to resources, so that each resource always knows what they should be delivering to each project. Time capture against the plans is very straightforward; Hydra is easy to use and all plans are always up to date.

"Understand the impact of change"

In addition to the anticipated benefits of the Hydra solution, Simplyhealth has also observed some unanticipated benefits. Simon Wood of Simplyhealth observed that "accurate capture of what people work on has enabled Resource Managers to

estimate work more accurately and be better able to understand the impact of change. Hydra has also helped to highlight both bottlenecks and flaws in development processes. After initial reservations towards the idea of timesheets, both management and staff are now beginning to see the benefits gained from more accurate estimation, easy audit trailing and clarity of communication (we know who should be doing what when, and what was actually done when).”

Key facts about Simplyhealth

- Simplyhealth was named Best Health Related Insurer at the 2010 Personal Finance Awards
- Previously known as HSA, BCWA, LHF, HealthSure and Totally Active, our family of health companies have joined together over the last 8 years to form Simplyhealth
- At Simplyhealth, we have been providing healthcare solutions for nearly 140 years, dedicated to serving our customers through a variety of cash plans, dental plans, private medical insurance, healthcare trusts and mobility and living aids
- Simplyhealth is a trading name of Simplyhealth Access, which is authorised and regulated by the Financial Services Authority
- As of December 2010, Simplyhealth had 1.2 million customers providing cover for some 2 million people
- Simplyhealth is committed to making a positive impact on its communities. Each year, we help health related charities and causes to the tune of at least £1million

www.simplyhealth.co.uk

Key Facts about Hydra Management Limited

Hydra is one of the UK’s leading portfolio, project and resource management solutions with over 50,000 users and 100 blue chip customers.

Hydra consistently delivers benefit and a return on investment, on average, in six months or less

Hydra’s unique resource scheduler and comprehensive business reporting capability delivers efficiencies to all levels of an organisation.

Easy to use and totally scalable, you will be up and running in just one week

www.hydra-management.com

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